



QUALITY POLICY STATEMENT

The company is committed to developing a business for the benefit of our stakeholders which ensures that all its core activities are carried out to the highest standards and complies with the customer's and industry specifications/standards.

Using measurable business objectives that are clearly defined in the Quality Management System Manual we shall develop a culture that supports and delivers:

- **Customer Satisfaction:** by effective communication with customers, suppliers and subcontractors to ensure that customer requirements and applicable statutory and regulatory requirements are determined and met.
- **Continual Improvement:** by encouraging stakeholders to identify opportunities for improvement and to contribute to their implementation.
- **Quality Management Systems:** by developing, implementing and maintaining a Quality Management System which complies with the requirements of ISO9001: 2015.
- **Business Objectives:** by having measurable business objectives and targets that are clearly defined within the Management System Manual.

This policy will be achieved through effective internal and external communication and by establishing and reviewing the objectives of the organisation. The Policy is available upon request or via our Web-site.

Note: Stakeholders are identified as anyone or any group of people who contribute to the success of the company whether they are a Customer, Supplier, Employee or other outside body.

Signed

Richard Hancock

Managing Director

3rd January 2020